

From Buzzword to Battlefield

The Cybersecurity Challenges of Smart Cities

\$ whoami

Marina Bochenkova

DFIR

cats



COMPUTER EMERGENCY
RESPONSE TEAM
VOOR DE ZORG



a smart city is ???

a smart city is

an urban territory

that uses ICT and OT



stakeholder partnerships

to digitize and improve its functioning

internet
networks
databases

sensors
actuators
OT / IoT

cloud
apps
etc...

local & national government
private companies
academic institutions
community organizations
individuals

governance
operations
economy
citizen involvement
sustainability
quality of life

Pete the terrorist

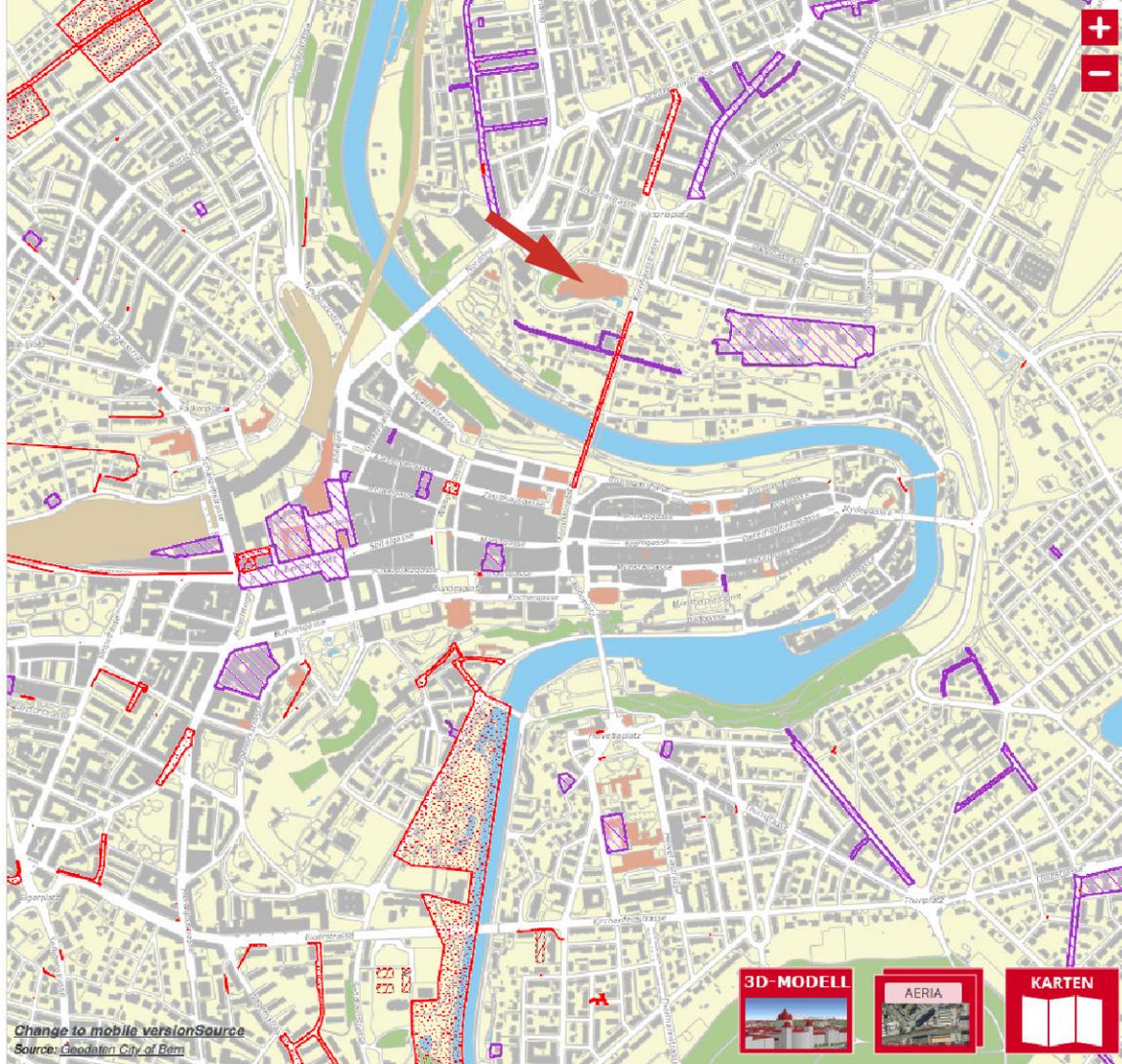






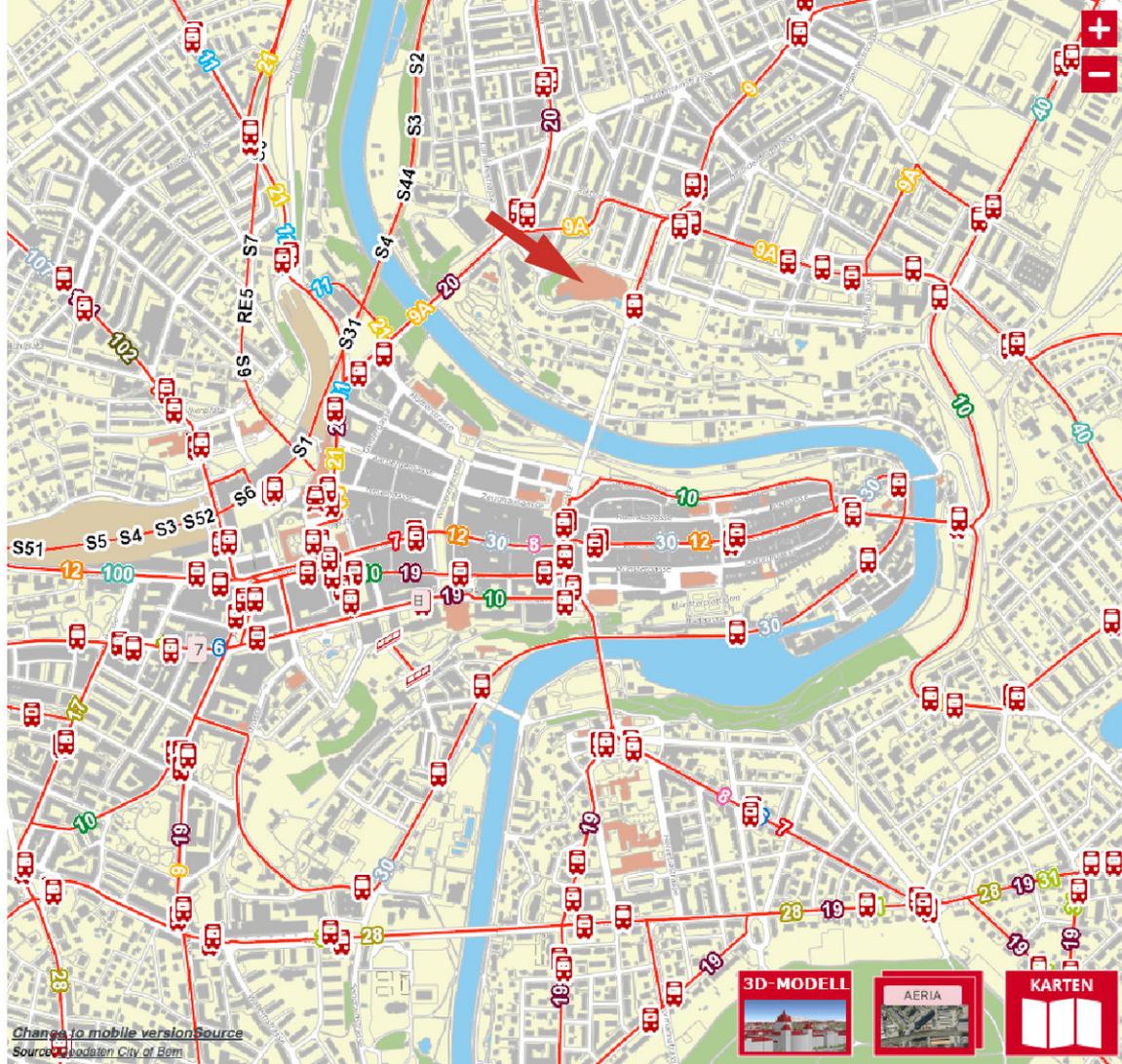
[Change to mobile version](#) [Source](#)
Source: [Geodaten City of Bern](#)





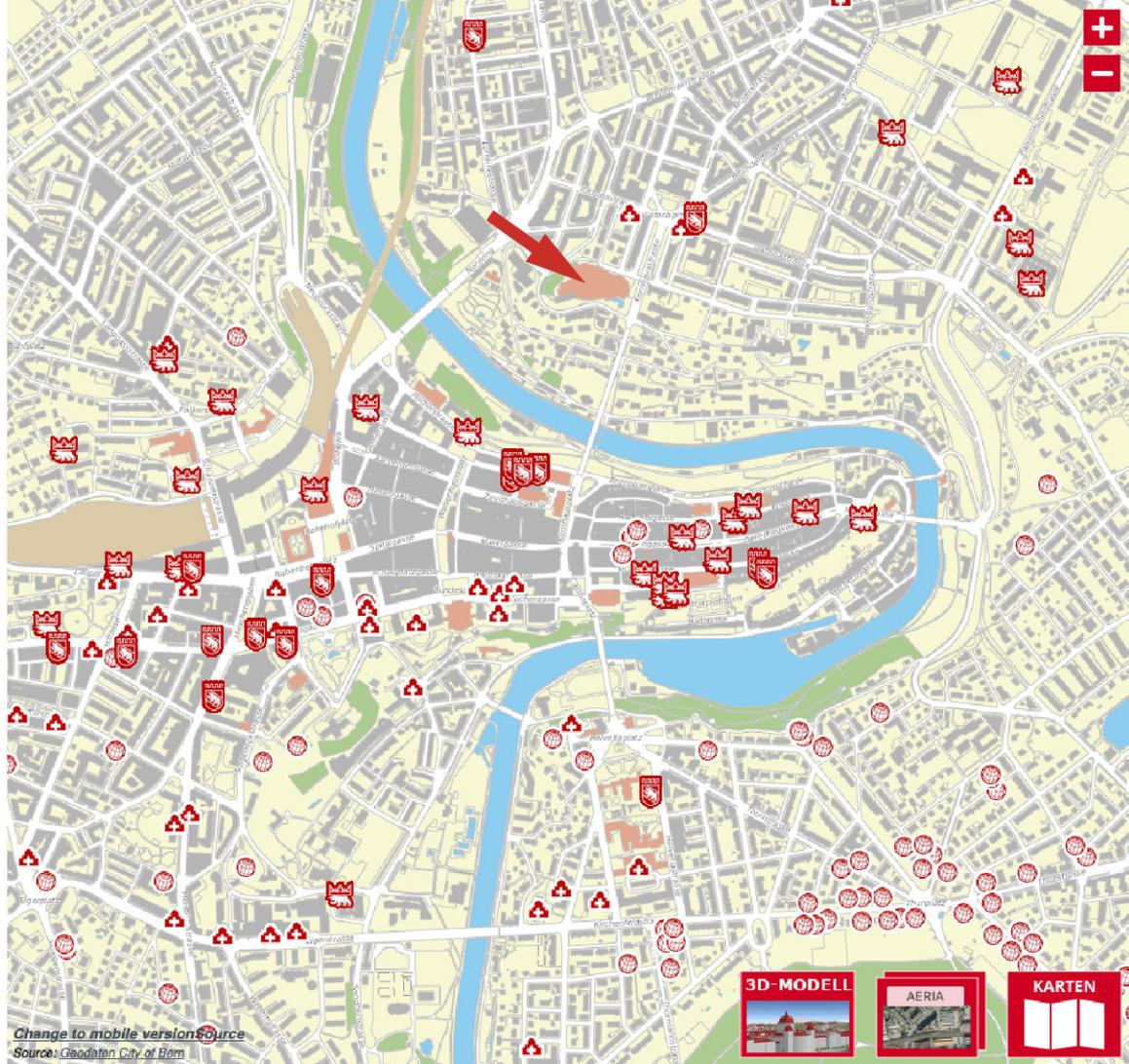
[Change to mobile version](#)
Source: Geodaten City of Bern





Change to mobile versionSource
Source: OpenStreetMap, City of Bern





[Change to mobile version](#)
Source: [Geodaten City of Bern](#)



Stadtbäume im Quartier *

-  Acer (Maple)
-  Lilia (Linde, Aesculus (Red Chestnut))
-  Platanus (plane tree)
-  Quercus (oak)
-  Carpinus (hornbee)
-  Pinus (Pifer)
-  Fraxinus (Ash)
-  Betula (birch)
-  Prunus (plum tree)
- 



Change to mobile version
Source: Geodaten City of Bern

3D-MODELL



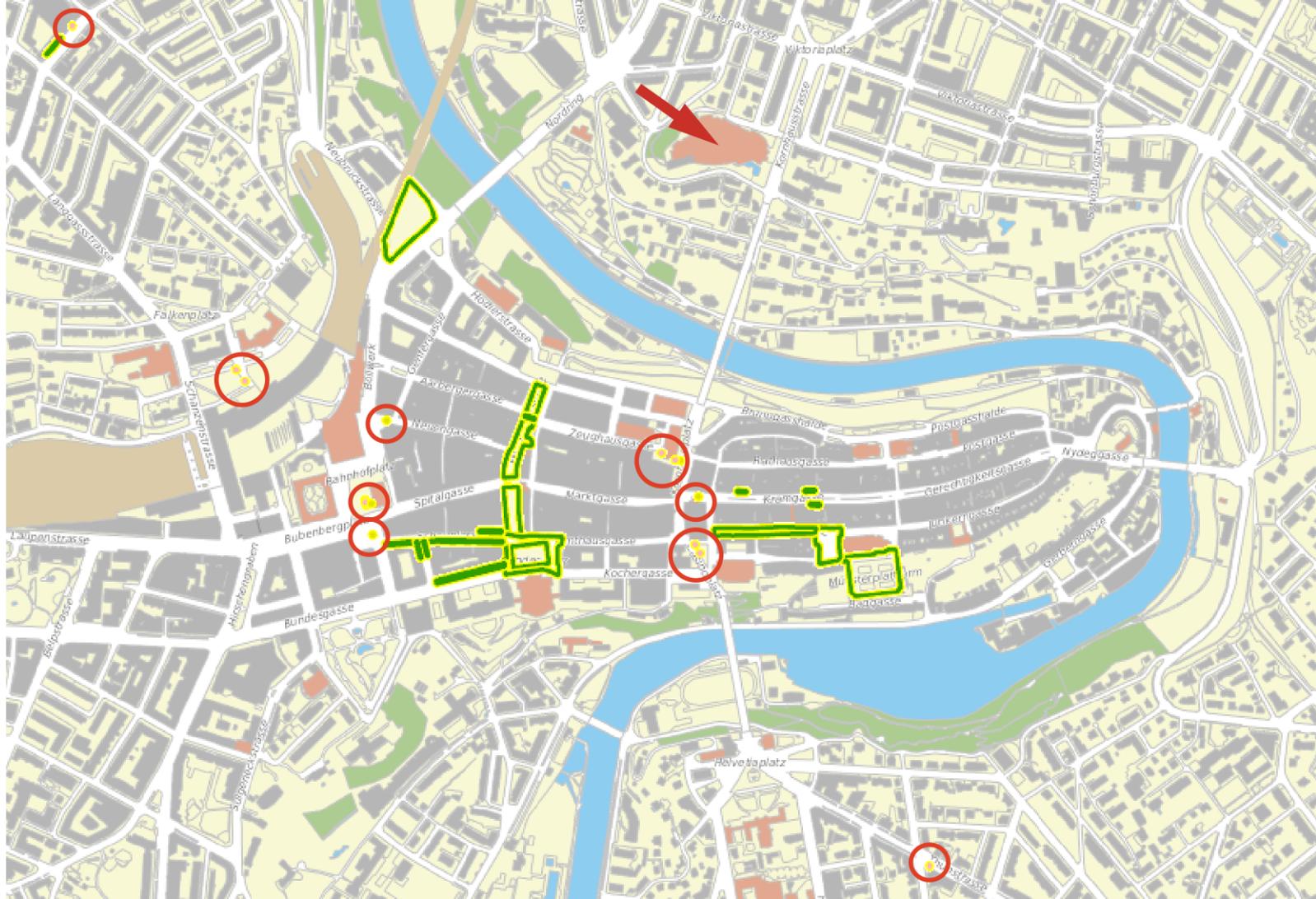
AERIA



Brunnadern

KARTEN







[Change to mobile version](#)
Source: [Geodaten City of Bam, ewb](#)



OBJECT INFORMATION

▾ Geothermal boreholes

Status	Executed
Date of exit of approval	15.11.2021
Total number of probes	3
Probe length Total [m]	660
Artesian	no
Gas leakage	no

▾ Geothermal probes permissibility

[Change to mobile version](#) [Source](#)

Source: Geodaten City of Bern, © Office for Water and Waste of the Canton of Bern

3D-MODELL

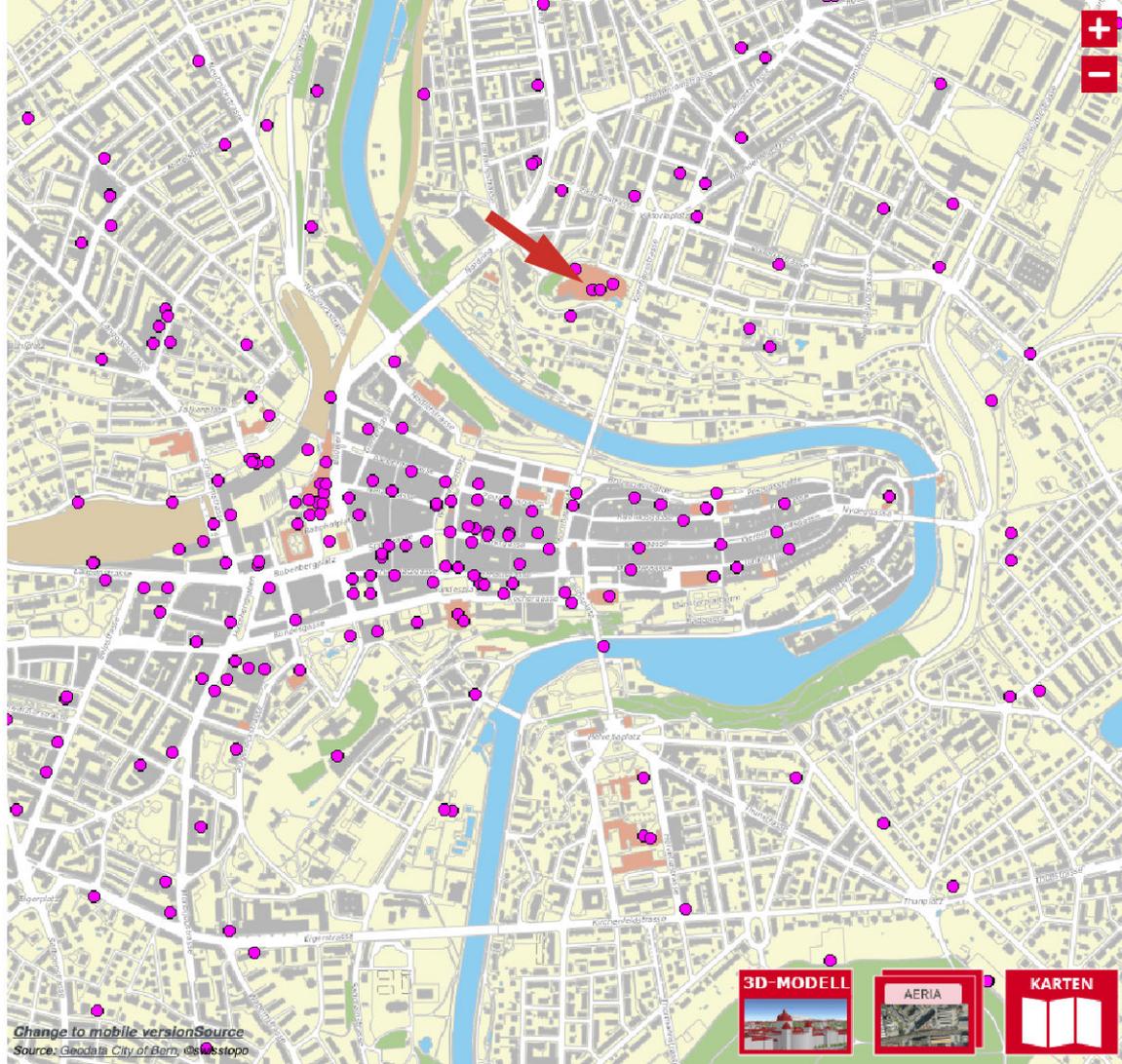


AERIA



KARTEN





3D-MODELL

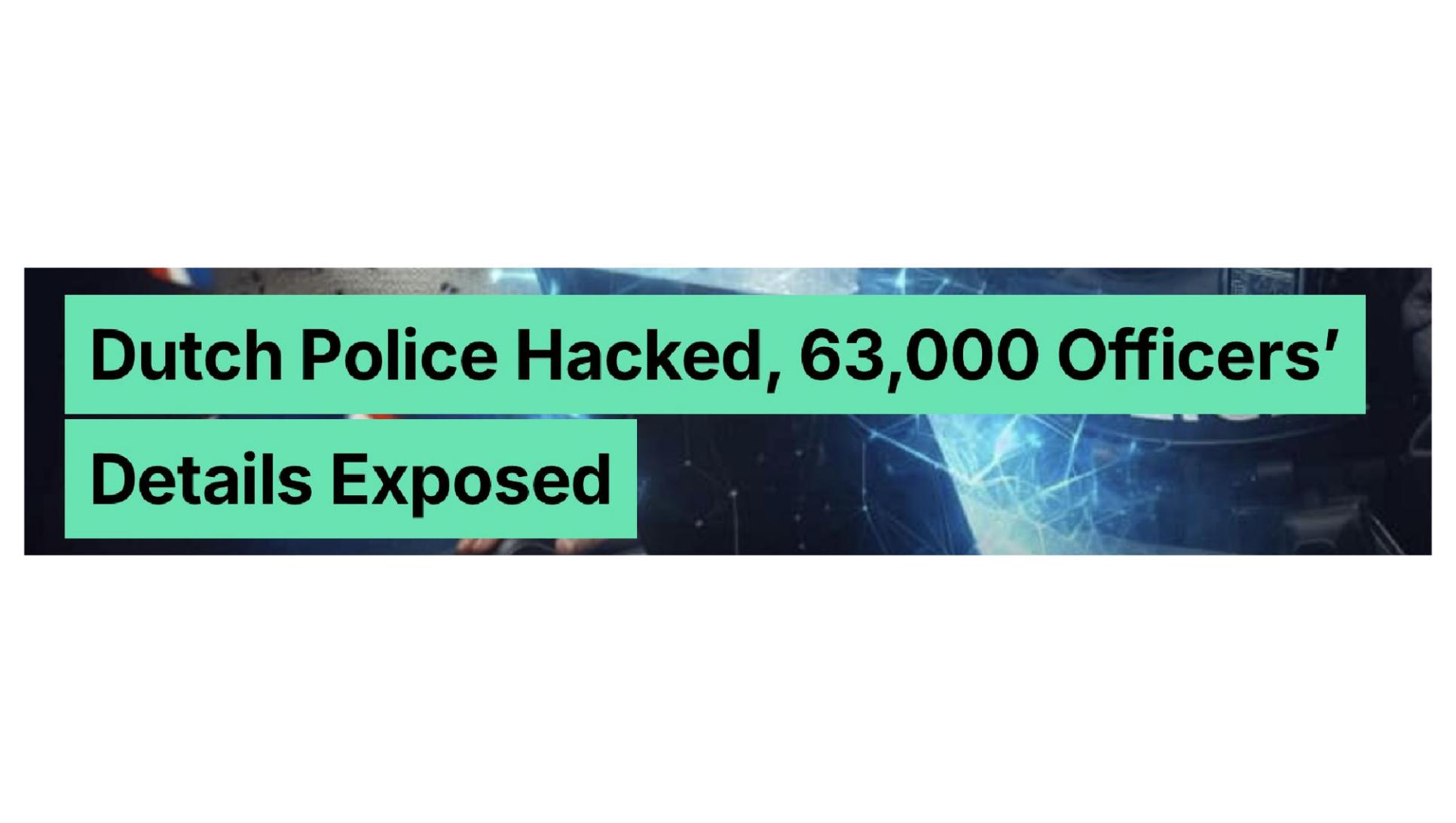


AERIA



KARTEN





Dutch Police Hacked, 63,000 Officers'

Details Exposed

**Personal data stolen from Dutch
coronavirus track-and-trace programme**

**Data of thousands of Dutch citizens leaked from
government Covid-19 systems**

**COVID Test Data Breach: 1.3 Million Patient Records
Exposed Online**



Aufbau-Beispiel

47558-7856840

Report suggests TVs are more vulnerable to cyber-attack than other smart devices

Millions of Web Camera and Baby Monitor Feeds Are Exposed

Kaiji - a new strain of IoT malware seizing control and launching DDoS attacks

Privacylek in slimme meter

Door RTL Z · 29 januari 2015 · Aangepast: 6 september 2015



© ANP







Computer glitch nearly drowns Amsterdam, utility worker saves the day



**Computer
the day**



y worker saves



a smart city is

an urban territory

that uses ICT and OT



stakeholder partnerships

to digitize and improve its functioning

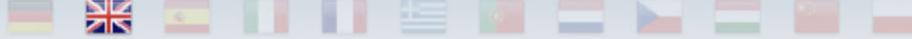
internet
networks
databases

sensors
actuators
OT / IoT

cloud
apps
etc...

local & national government
private companies
academic institutions
community organizations
individuals

governance
operations
economy
citizen involvement
sustainability
quality of life

 Home Info LoginSmart
connections.

PIKO 10

 (Sartori) 28/10/2025 07:55 Guest

Home

Power values

Total DC input	1,584.2W
Output power	1,492.2W
Self-consumption	479.8W

Status

Operating status	Feed in (MPP)
------------------	---------------



Panel Accueil



Schneider Electric



T°C ext
-°C



INCENDIE

QUITTANCE



COMPTAGE



DISTRIBUTION



ECS C.1 N°22



ECS C.2 N°24



ECS C.3 N°26



ECS C.4 N°28



DECONNEXION



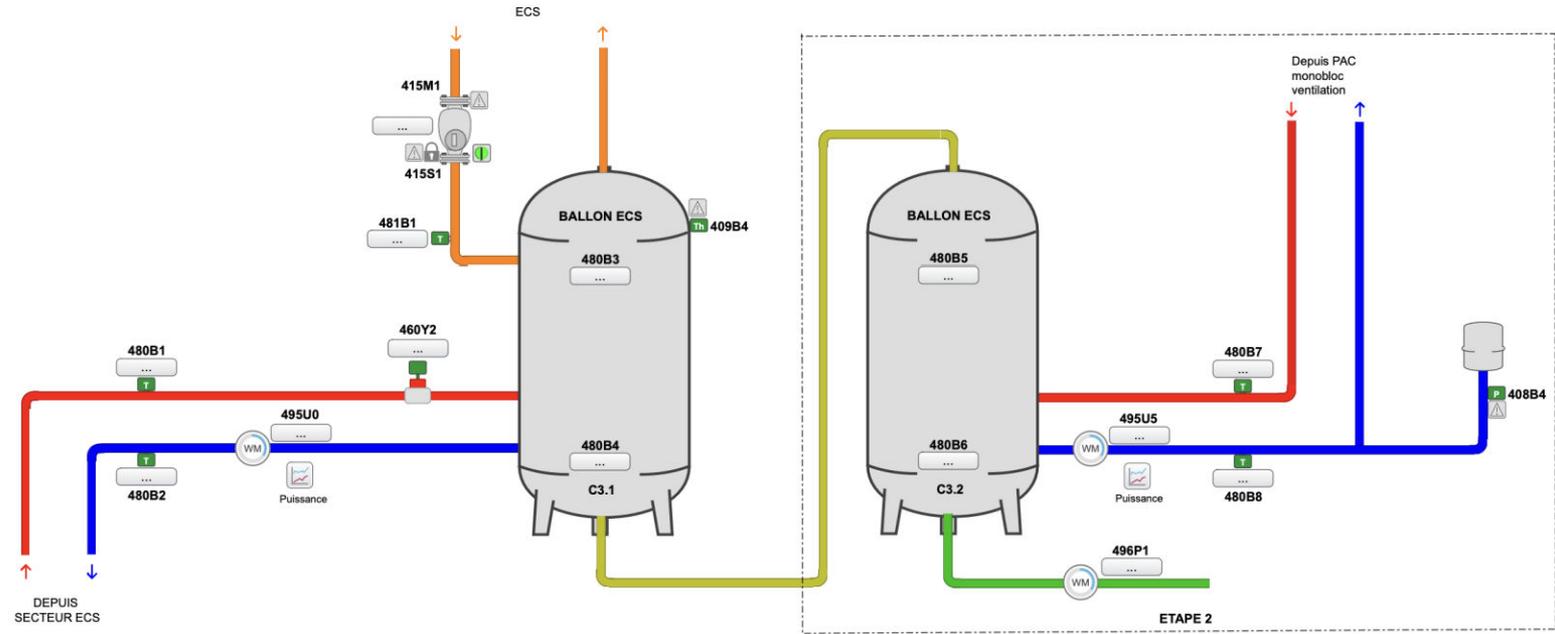
LEVRATTE BATIMENT C - ACCUEIL



Alarm View

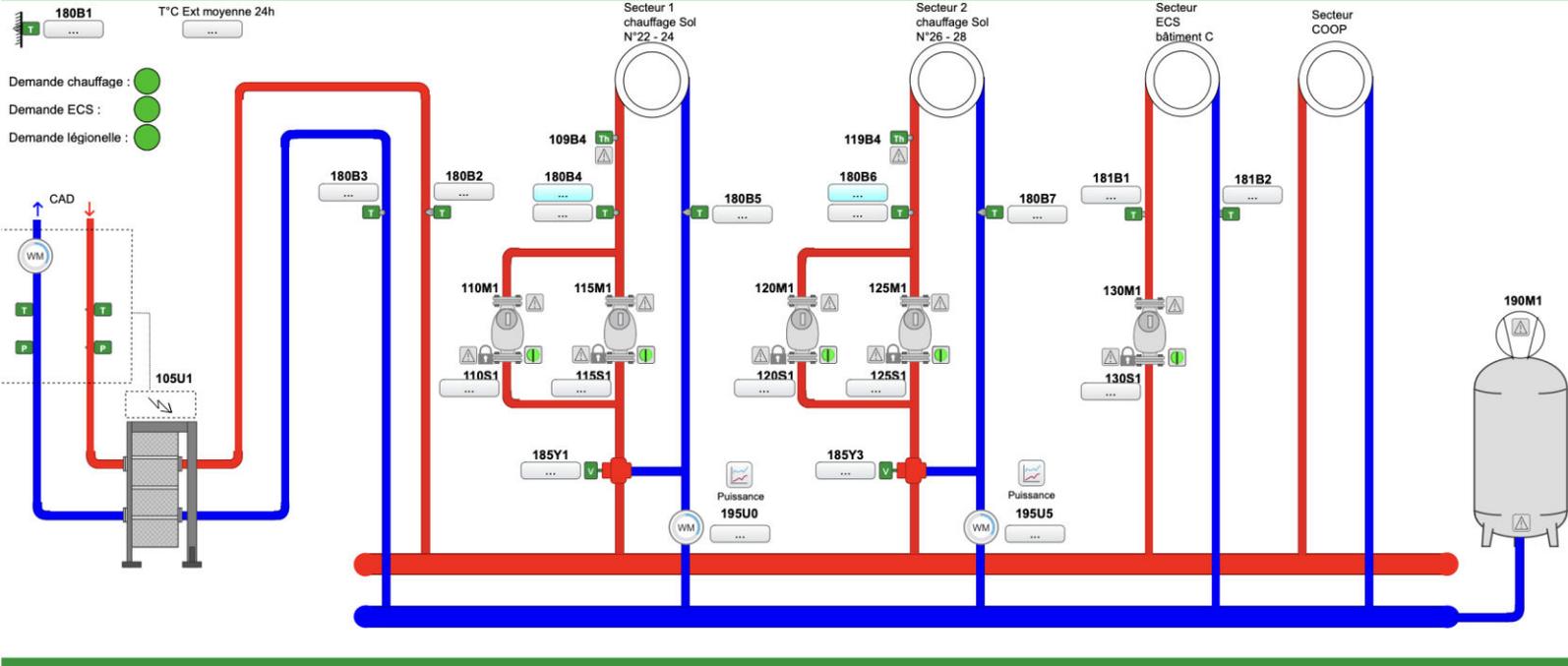
EVENT

SITE #1 ECS C.3 N°26



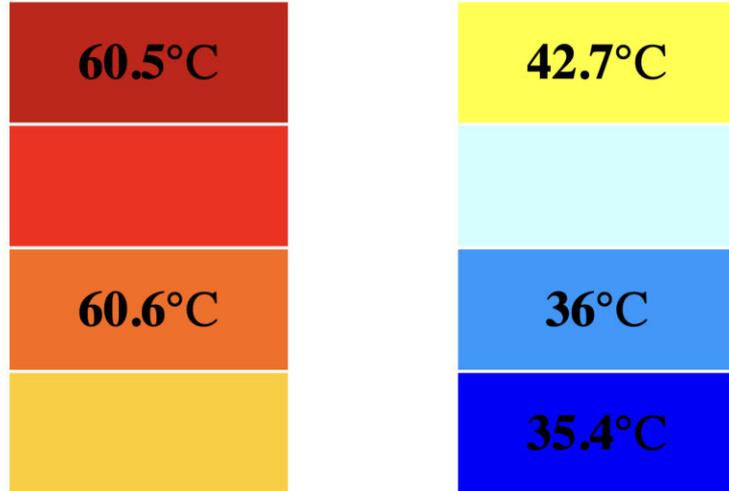
SITE #1

DISTRIBUTION



Name	Aktueller Wert	
Ist Wert Vorlauf	40.4	°C
Soll Wert Vorlauf Heizung	40	°C
Aussentemperatur	4.8	°C
Wohnzimmer	21.58	°C

Speichertemperaturen:



Vorlauftemperatur anpassen:

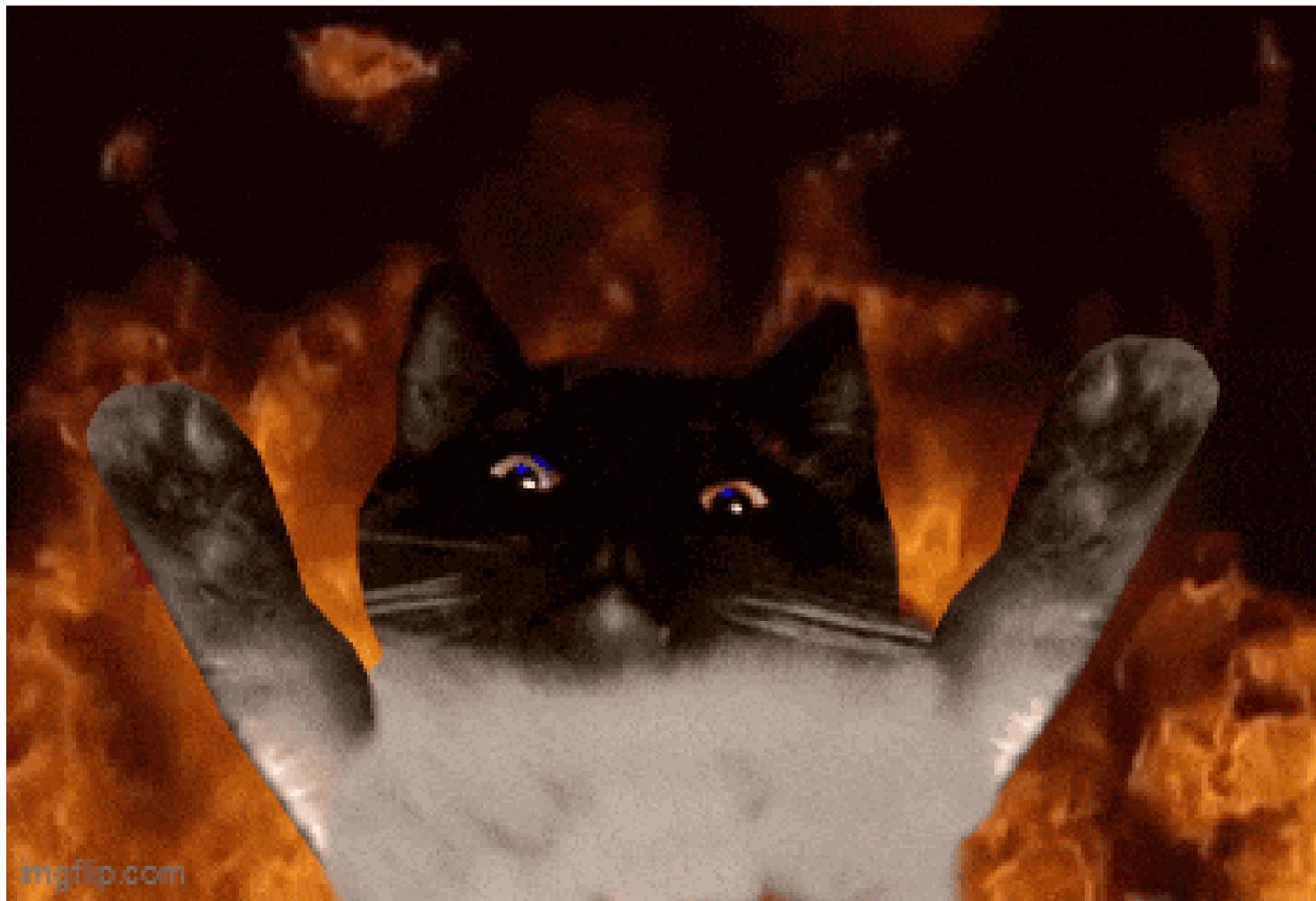
°C Heizkurve anpassen zum Beispiel -4 Sollwert Vorlauf wird um 4° C Kälter

Nachtabenkung:

°C Nachtabenkung anpassen zum Beispiel: 2 Sollwert wird in der nacht von 22.00 bis 4.00 Uhr um 2°Kälter

Aktuelle Uhrzeit:

17 . 10 .



How Smart Wearables Could Unlock The Potential Of Smart Cities Like Dubai

Chinese state hackers infiltrated thousands of smart devices in the Netherlands

'Smart' home devices used as weapons in website attack



National Cyber
Security Centre
a part of GCHQ



Communications
Security Establishment
Canadian Centre
for Cyber Security

Centre de la sécurité
des télécommunications
Centre canadien
pour la cybersécurité



Cybersecurity Best Practices for Smart Cities

Publication: April 19, 2023

United States Cybersecurity and Infrastructure Security Agency

United States National Security Agency

United States Federal Bureau of Investigation

United Kingdom National Cyber Security Centre

Australian Cyber Security Centre

Canadian Centre for Cyber Security

New Zealand National Cyber Security Centre

U.S. DEPARTMENT OF
ENERGY

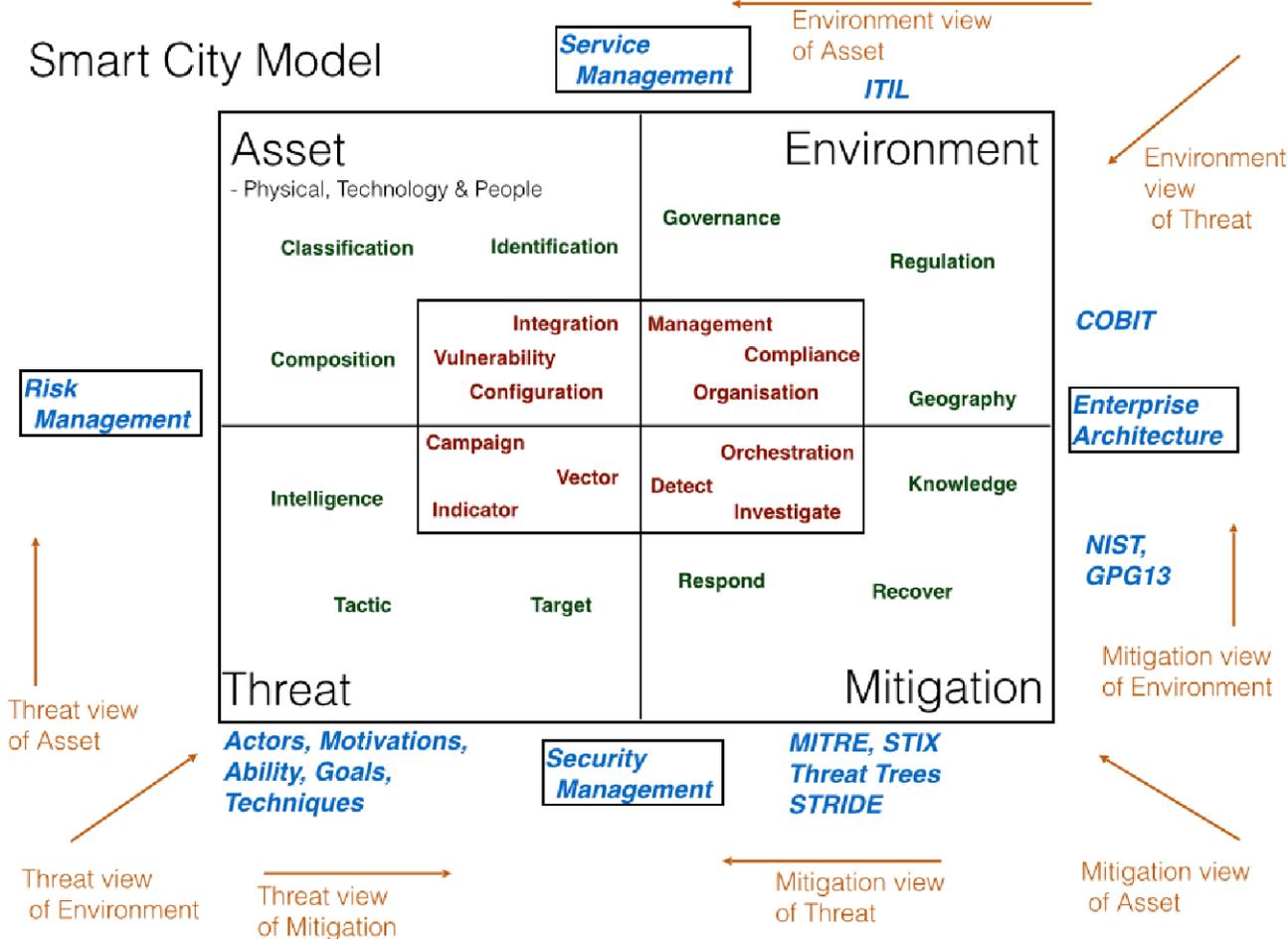
Office of
Cybersecurity, Energy Security,
and Emergency Response



Cyber-Informed
Engineering

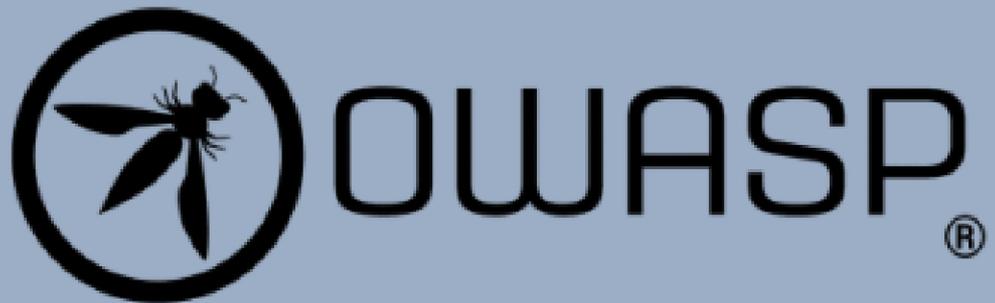
National Cyber-Informed Engineering Strategy

Smart City Model



The diagnosis is in: Mobile health apps are bad for your privacy

Sensitive data is moving through Android healthcare apps without adequate protection. Researchers **found** that many transmit information without encryption, store files without safeguards, or share it through third-party components.

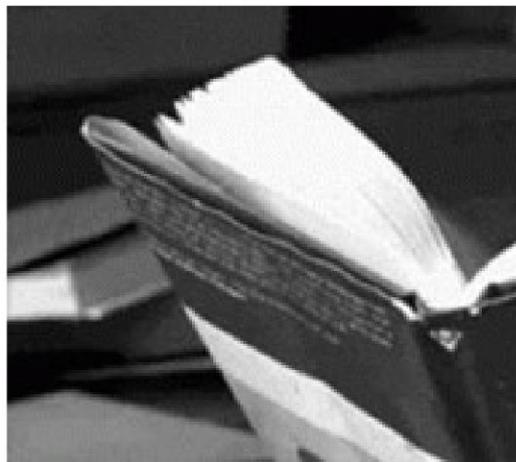








Stichting
Cyberbrein.nl



HACKO SHIELD
FUTURE CYBER HEROES



EU delays 'chat control' law over privacy concerns

Rosie Birchard in Brussels | Beatrice von Braunschweig

10/14/2025

A proposed EU law designed to scan online communication to keep kids safe from online sexual predators has been shelved over worries it could undermine fundamental privacy rights.



Marina Bochenkova



LinkedIn (I promise)

THANK YOU



